

# **DEFENSE LOGISTICS AGENCY**

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**CHANGE NO. 2** DoD 4100.39-M

CH 2 DoD 4100.39-M Volume 16

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change 2 to AD-A291303

**DLSC-VPH** 1 July 1995

## FEDERAL LOGISTICS INFORMATION SYSTEM (FLIS) PROCEDURES MANUAL

Volume 16. Change 2

I. Volume 16, DoD 4100.39-M, 1 October 1995, change as follows: Remove pages listed below and insert revised pages. Additions and changes are indicated by bold-face italic type. Deletions are indicated in the Significant Changes paragraph below.

REMOVE OLD

**INSERT NEW** 

Chapter 2

16.2-5 and 16.2-6

16.2-5 and 16.2-6

#### II. SIGNIFICANT CHANGES

- The page changes are effective upon receipt.
- Significant changes for the entire manual this quarter and the applicable change number for each affected volume are listed on the change sheet for volume 1.

III. This change sheet will be filed in front of Volume 16 for reference purposes after changes have been made.

BY ORDER OF THE DIRECTOR:

19951109 045

RANDALL B. HAGLUND

Colonel, USMC

Commander

DLSC - The Key to Readiness

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End-users who experience delays longer than this should contact the DLSC Customer Service Office. (AV) 932-4725, (FTS) 555-4725, Commercial (616) 961-4725.

### 16.2.5 Controls

Numerous controls have been built into the DLSC Modernized System, LOLA, and LOLA Procedures. These controls safeguard system information to ensure that only authorized users can access data. Each of the controls, which are listed below, are explained fully for the user in other sections of this manual.

- a. User-IDs and Passwords
- b. Screen access and useability
- c. Terminal restrictions

## 16.2.6 System Environment

LOLA and LOLA Procedures resides on an IBM 3090 Mainframe and runs under MVS/ESA, CICS, and DB2.

The software units that comprise the LOLA Application have been created using the COBOL generator called Application Productivity software (APS). APS has been used to build the screens and provide the processing capabilities the end-user employs.

The software units that comprise the LOLA Procedures application have been created using two products: Inquire/Text and Tutor/GT. Inquire/Text has been used to build the screens and provide the processing capabilities the End-User employs. Tutor/GT has been used to provide the processing capabilities of the on-line help features.

This environment supports multiple remote access terminals around the world.

- a. Hardware Required. The hardware required by LOLA and LOLA Procedures end-users makes-up a workstation. The work stations may be local or remote and are composed of the following units.
  - (1) a terminal or a micro computer (connected to the central computer at DLSC)
  - (2) a keyboard
- (3) a printer (the printer may be shared with other workstations and as such be placed in a central location)
- b. Software Required. The software used by LOLA and LOLA Procedures is installed and maintained by DLSC, Federal Center, Battle Creek, Michigan. Kermit is needed at the PC level for downloading data.
- **16.2.7 Contingencies and Alternate Modes of Operation.** Contingency protocol in the event of a system failure/slow down (LOGRUN) is as follows:

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- a. Special Extracts
- b. CD-ROM Products
- c. Hardcopy Products
- d. Electronic Data Transfer
- e. Tape

## 16.2.8 Assistance and Problem Reporting.

DLSC provides end-users with assistance in the following ways:

- a. Updates to the end-users manuals
- b. Service number to call
- c. Integrated On-line Help
- d. On-line end-users manuals Problems should be reported to the DLSC Customer Service Office, (AV) 932-4725, (FTS) 555-4725, Commercial (616) 961-4725.